

FISCAL YEAR 2017

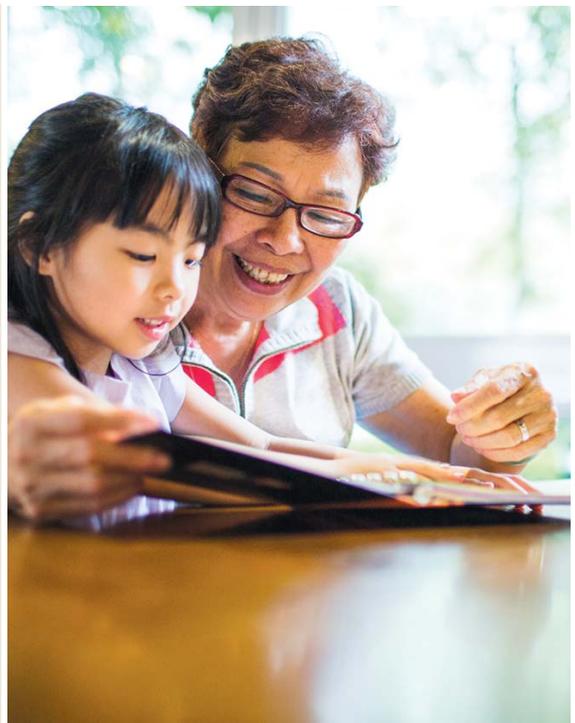
Annual Report

Advertising Supplement to *Columbus Business First* | 12.15.17



the buckeye
ranch

we raise hope





Dear Friend of The Buckeye Ranch:

This year, we celebrated our 56th year of service to the children and families of Ohio. During Fiscal 2017, 4,547 children came into our care. When you factor in our children’s parents, grandparents, aunts, uncles, cousins, etc. . . it is safe to say that The Buckeye Ranch touched the lives of tens of thousands of those in need of hope.

This report details the programmatic and financial results for Fiscal 2017. Overall, our board of directors and our executive team consider the year a good one. We fulfilled our mission, served more children, operated within our budget and ended the year with a financial reserve. We continued to concentrate our efforts on quality of care and outcomes; we always strive to do our best for our children and families; we never settle on the status quo.

Fiscal 2018, which began on July 1, 2017, has brought us many challenges. We continue to see more children coming into care, we continue to struggle to attract and retain qualified staff, the pressure on our funding continues to intensify and our “industry” is going through monumental changes as the State of Ohio introduces Behavioral Health Redesign and Medicaid Managed Care. Although at times our challenges seem daunting, we continue to thrive and deliver our special blend of healing services to the children and families who come into our care.

We appreciate and continue to need your support. To learn how you can help, please visit www.buckeyeranch.org. We raise hope and when you help us, you do too!

Best regards,

D. Nicholas Rees
President & CEO
The Buckeye Ranch



This annual report includes information regarding our current services and recaps our financial information for the period beginning July 1, 2016 and ending June 30, 2017 (Fiscal Year 2017).



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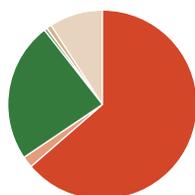
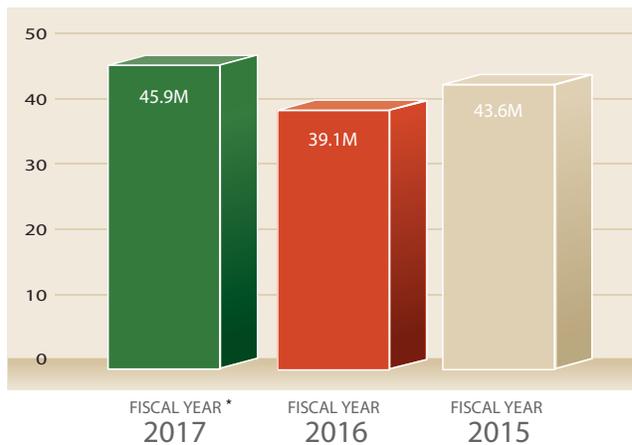
Congratulations to The Buckeye Ranch for all they've done to make the world a better place.



Facts and Figures

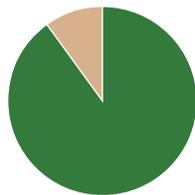
FINANCIAL OVERVIEW: The Buckeye Ranch and The Buckeye Ranch Foundation are listed as 501(c)3 certified non-profit agencies with the U.S. Internal Revenue Service.

3-Year Revenue History (in millions)



Revenue

Service Fees	\$31,246,034	68%
ADAMH	\$826,560	2%
Medicaid	\$8,938,751	19%
United Way	\$115,702	0%
Investment Return	\$1,066,934	2%
Contributions/Other	\$3,769,692	8%
Total Revenue	\$45,963,673	



Expenses

Program & Services	\$40,687,910	90%
Administration	\$4,603,970	10%
Total Expenses	\$45,291,880	

*Unaudited financial data for FY2017.

Program	Number Served
PFSN (Permanent Family Solutions Network)	1,867 children
	994 families
Foster Care	610 children
	27 counties
Residential	249 children
▪ ICC (Intensive Care Center)	120
▪ JSO (Juvenile Sex Offender)	24
▪ Open Campus	105
Bonner Academies	148 children
▪ Cross Creek	89
▪ Rosemont	59
Community Based	1,760 children
▪ Southpoint	66
▪ Somali	47
▪ Outpatient	750
▪ Home-based	897
Common Ground	147 children
My Place	35 young adults
Family Resources	1,103 children
Pharmacological Management	1,183 children
TOTAL	4,547 children*

*Total when factoring out children served in more than one program.



Foster Care

The Buckeye Ranch Foster Care is a network of treatment foster homes that provide care to children and youth who are unable to live with their primary families. Our network of treatment foster homes and professional staff are trained to utilize a Trauma Informed approach while providing security and support to the children in foster care. Our Foster Care Program provides care for children from birth through 21 years of age. We have more than 200 foster homes located across the state of Ohio. Our program provides dual licensure for families to become foster or foster-to-adopt parents. In addition to foster care, The Buckeye Ranch's large continuum of care extends from supportive respite services to crisis stabilization.

The Buckeye Ranch Foster Care program is committed to ensuring the well-being and stability of children in our care. Our goal is to encourage and support children so they can successfully reunify with their families. When reunification

is not possible The Buckeye Ranch is committed to supporting permanency for children through adoption.

In Fiscal Year 2017, The Buckeye Ranch Foster Care served 610 children. We provided 324 new parent education classes and licensed 36 new foster homes. We also supported 61 children in our care as they found permanency through adoption.

This year, the Foster Care program partnered with several community organizations to support our youth and their families. One Simple Wish, which grants wishes for youth in foster care, helped make 135 wishes come true with a total donation value of over \$11,000. The Buckeye Ranch Foster Care program also partnered with Mattress Firm who graciously supported our foster youth by purchasing sporting equipment, musical instruments, scouting uniforms, class rings, educational technologies, sensory support items, bicycles and many other supportive items.

610 CHILDREN SERVED

A Look at Our Residential Program

The Buckeye Ranch's Residential Program is a 90 bed treatment facility to serve children and adolescents (ages 10-17) with serious mental health needs, behavioral challenges, and substance abuse issues. The Buckeye Ranch's Trauma-Informed treatment approach drives our commitment to preserving family relationships and we believe maintaining these bonds are crucial to the success of the child's transition back into the community. Treatment for the children and their families includes Diagnostic Assessment, Partial Hospitalization, Psychopharmacology, Individual, Family, and Group Psychotherapy services.

The Buckeye Ranch continues to offer a variety of therapy for all youth such as Art Therapy, Equestrian Therapy as well as Adventure Therapy. For Fiscal Year 2017, the Residential Program received over 1,047 referrals, an increase of 20% from the previous year, and admitted 115 youths representing 27 counties throughout Ohio. The program has reached an all-time Intensive Care Center bed occupancy high of 96%. Due to high demand for secured beds, The Buckeye Ranch is strategically shifting all beds to secure in Fiscal Year 2018 to alleviate the long waiting lists as well as increase quality of care and ensure children return home quicker. The program has also significantly reduced restraints by 29% from last year and 53% from 2 years ago.

249 CHILDREN SERVED

Our Professional Staff is Skilled, Licensed, Accredited and Certified

176	Bachelors
126	Masters
2	Juris Doctorate
2	PhD
3	MD

Licensures:

2	PCC-S
1	CPHT
78	LSW
5	LICDC-CS
14	LPC
8	RN
40	LISWS
12	LICDC
12	LPCC-S
12	CDCA
7	LISW
3	LCDC III
1	CT
2	CNP
9	SWT
3	LPCC
1	ATR
2	CPA
1	CGMA
3	PHR
3	SHRM PC
15	NMT Certification

Clinical Development

Throughout Fiscal Year 2017 considerable time, thought and energy was focused on preparation for the implementation of Ohio's Medicaid Behavioral Health Redesign. The Buckeye Ranch approached this challenge in a thoughtful and strategic manner which required significant time and attention from most of our leadership team as well as key managers and supervisors. We are confident that this was time well spent and will result in a much smoother and more successful transition for our agency.

This year our work in implementing Trauma Informed Care moved beyond creating environments and interventions for the clients we serve to recognizing how trauma impacts our employees. The work and uncertainty involved in preparing for Behavioral Health Redesign created significant stress for our managers and our staff. Our efforts in implementing a Trauma-Informed approach across The Buckeye Ranch provided us with an understanding of how our employees are impacted by these stressors and alerted us to the importance of offering both immediate and ongoing support. We are working to discover effective strategies that can support our staff and ensure that

they are getting what they need to manage their own emotional health.

In December 2016, we began a partnership with the Franklin County Family and Children's First Council (FCFC) to strengthen their efforts training teachers and implement the Neurosequential Model of Education (NME) in county public school systems. We provide them with a Buckeye Ranch Neurosequential Model of Therapeutics (NMT) certified clinician who trains and coaches teachers in select schools as they implement NME. This partnership helps build an increasingly strong relationship with a valuable community organization that is committed to implementing Trauma-Informed approaches throughout Franklin County.

The Buckeye Ranch continues to place a priority on training and developing new and future mental health professionals. During Fiscal Year 2017 we provided internships to 45 students (both graduate and undergraduate) preparing for a career in our field. Our students represented 12 different universities. We continue to strengthen our partnership with the Ohio



State University College of Social Work through our Live Supervision program which offers intensive training in family therapy as we prepare graduate students to provide quality mental health treatment to families in our community.



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Admissions & Engagement

The Admissions and Engagement Department is the pathway for children and families seeking hope and healing from The Buckeye Ranch. The Admissions department supervises a number of teams that support all Buckeye Ranch programs including, assessment and referrals, residential admissions, and building community relationships and marketing.

In November 2016, the department started the Same Day Access Program and transformed the pathway to the agency. Our trained and licensed clinicians are readily available to welcome families in their time of need and provide assessments and treatment recommendations through Same Day Access. The goal of Same Day Access is to link families with clinical services the same day as an assessment. In Fiscal Year 2017, the Admissions Department completed 1,057 assessments supporting families seeking mental health services. The Ranch has a large continuum of care which allows for customized treatment recommendations that best meet the needs of each child and family.

The Admissions and Engagement Department also represents The Buckeye Ranch at community events and conferences to market our diverse programs and services. Admissions and Engagement staff attended 21 conferences and events in the last fiscal year.

1,057 ASSESSMENTS



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Permanent Family Solutions Network

With a focus on the value of the family and its role in the well-being of children, specialists in the Permanent Family Solutions Network (PFSN) work to reduce tensions and strengthen bonds between family members. Clients are referred to PFSN through Franklin County Children Services; the program served 1,867 children in Fiscal Year 2017.

PFSN assists these families with concerns of abuse, neglect, dependency, and unruly or delinquent behaviors. PFSN is an innovative child welfare program that strives to meet the needs of each family through case management, referrals to the myriad of Ranch programs and, if needed, referrals to other agencies. Fast access and collaboration between internal programs benefits the families served and assists in keeping families together. Permanent Family Solutions Network recognizes the most valuable resources for children are found within the family, neighborhood and community. Therefore, child protection specialists work to alleviate problems, strengthen bonds and maintain families together whenever possible. If a child has to be separated from his or her family immediately, ongoing efforts are made to reunify the family as soon as possible.

In fiscal year 2017, PFSN had three foster care youth receive college scholarship awards from the Jack Donahue and Alvin Hadley Scholarship programs through Franklin County Children Services. The Permanent Family Solutions Network served a total of 994 families and 1,867 children.

1,867 CHILDREN SERVED

Our commitment to the community

We are proud to support **The Buckeye Ranch** in its mission to restore hope and provide healing for children and families.

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My Place Transitional Age Program

The Buckeye Ranch serves hundreds of Transitional Age Youth (TAY) throughout our continuum of care in various programs such as Foster Care, the Permanent Family Solutions Network (PFSN), the Residential program, and Community-Based programming. This population has a unique set of needs as they prepare to transition from care into adulthood.

The Buckeye Ranch also has a unique transitional age program called My Place. This program was acquired in 2013 and is designed to help young adults who are transitioning from foster care, residential and group homes but are not ready to live completely on their own. This program provides housing and services to both males and females ages 16 through 21 who are ready to work towards independence. My Place programming is located on the East side of Columbus. It consists of 15 fully furnished one-bedroom apartments. The building has a computer lab, community room, laundry facilities as well as an outside area with a basketball court. The building is secured with a fence and monitored by surveillance cameras to provide a safe and secure environment for the young adults. Staff is present 24 hours, 7 days a week to provide support and guidance throughout their stay. Young adults receive case management services while they reside at My Place to work toward individualize goals such as employment and educational attainment.

In Fiscal Year 2017, 35 young adults and 8 children were served by the My Place program. While residing at My Place, 14 young adults graduated from high school and 5 young adults matriculated to college. Of the young adults served this fiscal year 87% have gained or maintained gainful employment.



35 YOUNG ADULTS SERVED

Community Based Department

The Buckeye Ranch's Community Based Department underwent some structural changes this past fiscal year including a management restructure as well as operational changes, all aimed at improving the service provided to our children and their families. Without adding additional management staff, we created and filled two senior management positions to improve management, oversight and clinical service delivery for the community based programs. We promoted five clinicians to supervisory roles, demonstrating staff retention as well as excellent professional development.

In anticipation of the Managed Care changes supervisor responsibilities for the IFSP program were modified to include direct accountability for case assignment to accommodate the Same Day Access

process. The purpose was to ensure prompt assignment of cases and reduce wait time for services. In addition to case assignment modifications, Community Based Supervisors have taken on a back-up role to Same Day Access activities at East Broad and West Broad sites. In our Medication Management Department we hired a full time Clinical Nurse Practitioner, reducing the wait time for community based psychiatry and psychiatric evaluations. And we updated computer hardware for our in-home staff and trained them in collaborative documentation allowing for an increase in productivity expectation across all community based programs.

We also spent a great deal of effort getting ready for the Ohio Behavioral Health Redesign; every staff person was trained on the new taxonomies as well as the

modifications to our EHR (Electronic Health Record) made to accommodate the changes associated with the Redesign. We were successful in getting our Multisystemic Therapy Team approved to provide a new Medicaid service based on the intensity of the treatment provided by that team.

Finally, we established or upgraded several system and provider collaborations, including Homeless Families Foundation, Franklin County Family and Children First Council, Franklin County Juvenile Court and Concord.

In the midst of all this programmatic development we also served over 1,760 unduplicated youth and families in our programs.

1,760 CHILDREN SERVED



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